

1 Valleywood Drive, Suite 100, Markham, Ontario L3R 5L9 Canada

Email: programs@holmanins.com

Tel: (905) 886-5630

#### British Columbia Naturopathic Doctor Professional and General Liability Insurance Application

www.holmanins.com www.ndinsurance.ca

# NOTE: THIS APPLICATION IS AN IMPORTANT DOCUMENT AND IS BEING RELIED ON BY THE INSURER TO DETERMINE WHETHER IT WILL PROVIDE YOU WITH COVERAGE. PLEASE ENSURE THAT ALL RESPONSES ARE ACCURATE. THIS DOCUMENT WILL FORM PART OF YOUR POLICY. THE INSURER IS NOT OBLIGATED TO ACCEPT THE APPLICANT FOR COVERAGE.

"Applicant" means the individual practitioner detailed in question 1 overleaf below. This application form must be completed in ink, signed and dated by the Applicant. Please attach an updated and relevant resume/CV together with certificates proving all relevant qualifications in respect of this application. All questions must be answered and where appropriate "Not Applicable" or "N/A" specified. The completed application form along with additional information provided will form part of the contract of insurance with the Insurers. All facts material to the proposed insurance must be disclosed fully and truthfully and to the best of the Applicant's knowledge and belief whether or not they are the subject of a specific question herein. In addition to the information contained in the application form including all supporting documentation, if the Applicant is aware of any other information which it considers may alter, influence or prejudice the Insurers' appraisal of the risk being proposed, this information must be disclosed in conjunction with this application form.

By signing this application form the **Applicant** is consenting to the use of information, including sensitive personal information. Where personal information relates to third parties, the **Applicant** confirms that it has been given the requisite consent to disclose such information to the Insurers for processing.

If there is insufficient space to complete an answer to any question in this application form, please continue on the continuation space (and additional page) provided, which should then be signed, dated, and attached to this application form.

The following provides a general description of the coverage and is subject to the terms and conditions of the policy issued.

#### COVERAGE – PROFESSIONAL LIABILITY – "Claims Made" and reported, costs-inclusive.

This insurance under Professional Liability, is underwritten on a "claims made" basis, which means that if a claim is made against the **Applicant** then the **Applicant** MUST have a current policy in force.

- A. The policy will NOT cover any claims from incidents which take place before the Retroactive Date, if any, or after the expiration of the policy period (subject to the Extended Reporting Period provision).
- B. The policy will provide coverage for claims from incidents which take place on or after the Retroactive Date, if any, but before the beginning of the policy period only if the insured did not know of the incident before the beginning of the policy period.
- C. The policy will NOT cover any loss for which a claim is first made after: 1. The expiration of the policy period or its earlier termination date, if any; or 2. The Extended Reporting Period if any and then only in accordance with the terms described in the policy.
- D. The policy will only cover claims which are first made: 1. During the policy period; or 2. During an Extended Reporting Period if any and then only in accordance with the terms and conditions described in the Extended Reporting Period Section of the policy.
- E. The limits for Defence Costs are included in the limit of liability.

#### Highlights of Professional Liability:

Policy Limits up to \$5,000,000 per Claim, \$10,000,000 in the aggregate are available across the following covers:

- Professional Liability Optional Limit
- Libel & Slander \$100,000
- Personal Information Protections and Electronic document Act \$25,000 / \$50,000 aggregate
- Infringement of Copyright \$100,000
- Criminal Proceedings Defence Cost \$25,000
- Defence Cost and Expenses \$150,000
- Legal Representation Costs \$50,000
- Disciplinary Action Reimbursement \$100,000
- Duty to Defend \$100,000
- Coroner's Inquest \$50,000
- General Liability \$1,000,000
- Sexual Harassment / Abuse \$100,000

- Expert Witness \$500 per day maximum \$10,000 annual aggregate
- Loss of Earnings to Attend Trial \$500 per day maximum \$25,000 annual aggregate
- Products Liability \$100,000 annual aggregate
- Loss of Documents \$250,000
- Rescuers & Good Samaritan Acts \$100,000 annual aggregate
- Cancellation Extended Reporting 90 days
- Administrative Staff unlicensed maximum 2
- Communicable Disease Exclusion
- 5 year Run Off Extension available
- Optional coverage for Parenteral Therapies / IV Infusion therapy
- Deductible \$1,000

#### COVERAGE - OPTIONAL - COMMERCIAL GENERAL LIABILITY - "Occurrence Basis"

Commercial General Liability is available as an optional addition to Professional Liability. Coverage under Professional Liability must be purchased for this additional Commercial General Liability to apply. Insurance under Commercial General Liability is on an "Occurrence Basis".

#### COMMERCIAL GENERAL LIABILITY POLICY - "Occurrence Basis"

- Bodily Injury and Property Damage Liability \$1,000,000- Extensions: optional limits up to \$5,000,000
- Personal Injury and Advertising Liability \$1,000,000
- Medical Payments \$2,500 per person
- Tenants Legal Liability \$1,000,000

#### **Optional Coverages Available:**

- Worldwide Coverage
- Working with Animals
- Student Status
- Teaching

- Employee Benefits Extension \$1,000,000
- Employer's Liability Extension \$1,000,000
- Non- Owned Automobile Liability \$1,000,000

#### **Optional Coverages Available:**

- Business Entity Coverage
- Online / Internet Training
- Working with Professional Athletes or Dancers
- Increased Product Liability Coverage

Qualifications In the event of a claim, the **Applicant** will be required to produce qualification certificates.

#### Approved Regulatory Body

This application applies only to the activities specifically detailed below by the **Applicant**, AND for which the **Applicant** is a Naturopathic Doctor in British Columbia in good standing and registered with the College of Naturopaths of British Columbia (CNPBC).

#### **Applicant Acknowledgement**

Signature

Date

Print Name

#### WARNING

If the Applicant receives a claim or becomes aware of a circumstance that may give rise to a claim, the Applicant must contact Holman Insurance Brokers Ltd. immediately to ensure that the claim notification provisions under the policy are adhered to. Failure to do so could prejudice the Applicant's ability to claim under the Applicant's insurance policy.

If the Applicant is a new client to Holman Insurance Brokers Ltd. and the Applicant's previous liability policy was not on a "claims made" basis with the same "retro-active date" to that provided under this insurance application please call Holman Insurance Brokers Ltd. for advice as the Applicant may be exposed to a gap in cover. It is the responsibility of the Applicant to understand the type of insurance they are applying for.

#### Personal Information of The Applicant (You) - Please provide the following specific information:

Any Applicant who has qualified overseas shall also have to be individually approved prior to cover being authorized by Insurers.

 1. Full Name Of Applicant:
 First Name
 Initial
 Last Name

.a.	Address:	Street Ad	ddress						
	City						Province		 Postal Code
2.a.	Do you Partnershi	operate	under	a B	Business	Entity or	☐ Yes	🗌 No	

If yes, Full Name of Business:

Note for Incorporated Business Entity or Partnership Coverage:

This policy being applied for will cover the Business Entity or Partnership if incorporated and up to 2 administrative nonprofessional staff that do not provide any of the insured services. No additional charge for sole proprietor acting under a company name. There is an additional charge for an Incorporated companies and partnerships. All professionals must apply for individual coverage separately.

\*PLEASE NOTE: Legal Entity: In the event of a claim, both the Professional and the Business Name could be named in a statement of claim or lawsuit. Legal Entity Coverage protects the business and its assets in such circumstances. This coverage is applicable if you are either a business owner operating on a Legal Entity name and /or employ or subcontract other people.

b.	Business Telephone #	Cell #		Fax #
с.	Email Address:		Website:	

#### 3.a. Relevant Canadian Qualifications – PLEASE ATTACH CERTIFICATES

Name of Association, School or Centre	Course Title	Dates MM/DD/YY

#### Relevant Non-Canadian Qualifications - PLEASE ATTACH CERTIFICATES

Name of Association, School or Centre	Course Title	Country	Dates MM/DD/YY
Asses Asses Language such as the second	New Operation and Reading a will be use to be in	ally deliver the second s	a final and a station of the state of the st

Any **Applicant** who has **Non-Canadian qualifications** will have to be individually approved prior to cover being authorized by Insurers.

b.	Associations that	vou are a current	subscribina	member of (	Including	ı membershir	Nos)	):-
~.	i looo olalionio tilat	jea ale a callelle	easeenising		interaction			<i>/</i> •

Associations that you are	a current subscribing mem		bersnip iNos):-			
Name of Association	Membership N	lo.	Date First Joined	Membe	rship Tyj	ре
of any of the approved	of current membership (e.g associations, there is no by the Insurers, and even	o automatic cover a	nd the application will	have to be	review	ed and
	MM/DD/YY					
Date Of Birth:-			Male 🗌 Female			
Date Started Practice:	MM/DD/YY		CONO Registration Num	ber		
	y whom and under what cire		[mail	C	] Yes	
Name of Supervisor	Address	Tel #	Email			
Please provide qualifica	tions of supervisor					
Do you work with anima If <b>YES</b> , please advise w	lls? hen this would happen and	with what types of ani	mal.	[	] Yes	1 []
occupation that include indemnified under this qualified within the activ and that the <b>Applicant</b> recipient has not attained The <b>Applicant</b> must no	of educational tutelage? a student or candidate for a s elements of educational policy that the <b>Applicant</b> ities covered and is restricte advises the recipient of su ed the age of 16) that they t offer treatments outside o n their training program and	tutelage, it is a condit be under the superv ed to performing practi ch treatments (or thei are receiving treatme f their capabilities which	ion precedent to the righ ision of a practitioner/in ce treatments or case wo r parent or legal guardian nt as part of a training pr ch shall at all times be go	nt to be structor rk only, n, if the rogram. overned		
	ame of qualified practitioner					
Name of qualified practitioner of instructor	Address	Tel #	Email			
Please provide qualifica	tions of qualified practitione	r or instructor.				
Do you provide sports the Professional Sports per	nerapy / rehabilitation / mas sons and/or dancers?	sage therapy or perso	nal fitness instruction to	[	] Yes	1 🗌
Do you supervise or tea	ch other practitioners?			[	] Yes	
	teacher, teaching is conside fused with instruction of oth			others.		
<ul><li>i) a student or graduate</li><li>ii) a student or graduate</li></ul>	tend coverage to the actions injuring another student du te causes harm to a patient sult of insufficient or deficier	rring practical training; and an allegation is		were in		
If YES, please indicate	relationship to whom and h	ow often.				

Attach relevant qualifications.

e. Do you require liability coverage for any additional Insured's? Please indicate the relationship, state name and full address. If more space is required, please complete on a separate form.

## Note: Additional Insured

It is requested the following entities are to be added to the policy as Additional Insured, but only with respect to the operation of the Named Insured. The certificate applies to the named insured while operating within the scope of your Professional Services.

Name and complete address, including postal co	de AND email of Additional Insur	ed:	Interest in the insurance:
Name: Email : Address: (Street)	Province:	Postal Code:	Corporate Name Municipality Studio Sponsor Landlord

Name: Email:			Corporate Name Municipality
Address: (Street)	Province:	Postal Code:	<ul> <li>Studio</li> <li>Sponsor</li> <li>Landlord</li> </ul>

**NOTE**: If the answers to any items 8 a – e, 9 and 10 are **YES**, an additional premium loading will apply. Please refer to premium calculation page

8 a.	The policy being applied for provides \$100,000 limited liability coverage for the retail sale to your clients s for natural supplements, herbal remedies, creams, gels, powders, essential oils, spritzers, tinctures, homeopathic or flower remedies and/or any bottles, jars or dispensers provided in connection thereto.		
	Do you require additional products liability coverage in excess of \$100,000?	🗌 Yes	🗌 No
b.	Do you manufacture or distribute any products?	🗌 Yes	🗌 No
	If yes, please note these products are specifically excluded. You may apply separately for additional coverage. Please contact our office for a supplementary application.		
С.	Do you require these coverages for contents, stock, crime, business interruption theft and fire coverage? If yes, these coverages are specifically excluded, however you may apply separately for these additional coverages. Please contact our office for a supplementary application.	🗌 Yes	🗌 No
	A commercial package policy is bundled business insurance coverage for various perils, such as commercial contents, business interruption, crime and commercial general liability.		
9.	Do you operate your business outside of Canada?	🗌 Yes	🗌 No
10.	Do you provide any internet / online services, E-Services/Counselling, internet Training, or internet Videos?	🗌 Yes	🗌 No
11.	Do you require Cyber Legal Expense coverage?	🗌 Yes	🗌 No

If yes, a separate application will be required to be completed. Please contact the broker.

🗌 Yes 🗌 No

12.

Do you currently purchase Professional Liability Insurance? If YES, please give full details:

- , -	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	· · · · · · · · · · · · · · · · · · ·	-,,		🗌 Yes	🗌 No
	LIMIT:	DEDUCTIBLE	EXPIRY DATE MM/DD/YY	RETRO-DATE if applicable MM/DD/YY	PREMI	UM
	u keep records for at le	east 7 years for all patients/cli e answer is <b>NO</b> :	ents?		☐ Yes	🗌 No
		onsent in writing from each pa e copy of consent form, intake		itment?	Yes	🗌 No
Have	any negligence claims	ever been made against you	whether successful or ot	therwise?	🗌 Yes	🗌 No
Have	any claims for dishone	sty ever been made against y	ou whether successful o	r otherwise?	🗌 Yes	🗌 No
Have	any complaints or inve	stigations ever been made or	undertaken against you?	?	🗌 Yes	🗌 No
	you ever had a docum mislaid?	ent relating to the Applicant'	s activities unintentionall	ly destroyed, damaged,	🗌 Yes	🗌 No
	e <b>Applicant</b> ever bee cution pending?	n convicted of a criminal offer	nce, other than a motorir	ng offence, or have any	🗌 Yes	🗌 No
	any libel or slander cl st you?	aims, infringement of copyrig	ht or breach of confiden	ntiality ever been made	🗌 Yes	🗌 No
Have	any sexual harassmen	t and/or abuse claims ever be	en made against you?		🗌 Yes	🗌 No
	u aware of any circum ofessional liability insu	stances which may give rise to Irance?	o a potential claim or requ	uest for indemnity under	🗌 Yes	🗌 No
proper		made against you whether su (including tenant's liability),			🗌 Yes	🗌 No

NOTE: If the answer to any of 15-23 above is YES, please provide full details here or attached sheet if space insufficient:

#### **ND Professional Services**

## Naturopathic Doctors in British Columbia must be registered with the College of Naturopathic Physicians of British Columbia- (CNPBC) in good standing.

The policy being applied for covers the British Columbia SCOPE OF PRACTICE which refers to the activities that naturopathic physicians are educated and authorized to perform.

These activities are:

- established through the legislated definition of naturopathic medicine and restricted activities
- further articulated by Standards, Limits and Conditions set by the CNPBC.

## Our rating is based upon the services you provide, please check the services that you provide:

- ▼ Check all those that apply and attach certification.
- □ 1. Basic Services (including prescribing when certified)

Under the Regulation, a registrant of CNPBC may practice naturopathic medicine, which is defined as "the health profession in which a person provides the services of prevention, assessment and treatment of an individual's diseases, disorders and conditions using education and naturopathic techniques, therapies or therapeutics to stimulate or support healing processes and promote, maintain or restore the overall health of the individual"

#### □ 2. Advanced Services

Naturopathic physicians who are certified in chelation, prolotherapy, bio-oxidative therapies or other advanced practices.

#### □ 3. Other Services

Naturopathic Physicians that provide the following services outside the scope of Professional Services, please check (additional premium applies)

If the applicant provides any of the following services outside the scope of Professional Services above an additional charge applies.

#### ▼ Check all those that apply and attach certification.

Bowen Therapy

CranioSacral Therapy

Allergy/Sensitivity Challenge Testing

Nambudripad's Allergy Elimination Techniques NAET

If an individual activity does not appear in the list above and requires coverage, please provide full details below including details of training, accreditation and course syllabus details. (Such activity will have to be specifically agreed and approved by Insurers prior to cover being granted). Please submit application to Holman Insurance Brokers Ltd. for rating.

PREMIUM CALCULATION and INVOICE

Subject to a satisfactory application, the **Applicant** will be charged the following:

#### COVERAGE – Professional & General Liability " Claims Made" and reported

Please select and check off the required limit and category. Write the applicable premium in the column.

<ul> <li>Check off one Limit selected</li> <li>LIMIT OF INDEMNITY</li> </ul>	PREMIUM for Basic Services	Premium for Advance Service	PREMIUM SELECTED▼
□ \$2,000,000 Per Claim, \$2,000,000 Aggregate	\$850	\$1,050	
□ \$2,000,000 Per Claim, \$4,000,000 Aggregate	\$900	\$1,165	
□ \$2,000,000 Per Claim, \$5,000,000 Aggregate	\$975	\$1,250	<b>^</b>
□ \$3,000,000 Per Claim, \$3,000,000 Aggregate	\$1,050	\$1,350	- \$
□ \$3,000,000 Per Claim, \$5,000,000 Aggregate	\$1,110	\$1,475	
□ \$5,000,000 Per Claim, \$5,000,000 Aggregate	\$1,300	\$1,750	-
Additional charge for those ND providing additional serv outside of the Scope of Practice Bowen Therapy CranioSacral Therapy Allergy/Sensitivity Challenge Testing Nambudripad's Allergy Elimination Techniques NAET		\$75.00 per service	\$

✓ If you answered YES to the following questions loading applies. Check off all that apply.		LOADING		
Business Entity – Question 2.a.	ADD	\$100	\$	
U Working With Animals - Question 7.a.	ADD	50%	\$	
Student Status – Question 7.b.	ADD	30%	\$	
□ Working with Professional Athletes or Dancers - Question 7.c.	ADD	100%	\$	
Teaching or Supervision - Question 7.d.	ADD	30%	\$	
☐ Increased product liability coverage - Question 8.a.	ADD	30%	\$	
Worldwide- Question 9.	ADD	\$150	\$	
Internet / online services, E-Services / Counselling, internet Training, or internet Videos - Question 10	ADD	\$150	\$	
<b>_</b>	TOTA	PROFESSIONAL	LIABILITY	

#### COVERAGE - (OPTIONAL) - Commercial General Liability - "Occurrence Basis"

	Limit	Annual Premium	PREMIUM
	\$1,000,000 per Occurrence/ \$1,000,000 Aggregate	\$200	\$
]	\$2,000,000 per Occurrence/ \$2,000,000 Aggregate	\$250	\$
]	\$3,000,000 per Occurrence / \$3,000,000 Aggregate	\$350	\$
]	\$5,000,000 per Occurrence / \$5,000,000 Aggregate	\$450	\$
		TOTAL COMMERCIA	AL GENERAL LIABILITY
			BROKER POLICY FEE
	TOTAL PROFESSIONAL LIABILITY AND COM	MMERCIAL GENERAL LIAB	ILITY PLUS POLICY FEE
			Grand Total

All premiums are annual and 100% retained. Policy is subject to a \$1,000 Deductible Please retain a copy for your records as no other invoice will be provided. Rates are subject to change without notice.

Please advise the date insurance required is to be effective:	MM/DD/YYYY
---	------------

NOTE: COVERAGE CAN ONLY BE BOUND AND CONFIRMED BY HOLMAN INSURANCE BROKERS LTD.

#### PROTECTION OF THE APPLICANT'S PERSONAL INFORMATION:

By completing this Application and returning it to Holman Insurance Brokers Ltd., the **Applicant** agrees and consents to the collection, use and disclosure of such information, including any personal information, by Holman Insurance Brokers ltd., for the following purposes:

- Communicating with the Applicant
- Assessing the Applicant's application for insurance
- Disclosing information to Insurance Companies
- Advising the Applicant of other products or services
- Negotiating, maintaining or renewing insurance on the Applicant's behalf
- Providing claims assistance and service.
- Complying with regulators and legal authorities

For more information about our privacy policies and practices or for a copy of our Privacy Policy please visit our web site <u>www.holmanins.com</u> or contact our Privacy Officer at Holman Insurance Brokers Ltd.

#### PROGRAM DISCLOSURE

Your coverage will be placed with a program administered by Holman Insurance Brokers Ltd. We have engaged in a marketing process to offer a competitive product on a group basis with insurers be we have not acted as a broker for any individual participant. Should your application not be accepted for whatever reason by the insurer, the information may be used by Holman to seek an alternative insurer if available.

#### EMAIL AUTHORIZATION

In an effort to bring our policy holders the most cost-effective insurance plan, all of our correspondence is completed electronically, including renewal applications, invoicing and the delivery of the policy documents. The email address supplied by you in this application will be used. We must be notified of any change to your email address. The policy holder agrees that it will hold Holman Insurance Brokers Ltd. harmless with respect to any e-mail changes caused by the policy holder's failure to provide current and valid information for the receipt of documents.

The Applicant/policy owner further agrees that the policy documents transmitted electronically by Holman Insurance Brokers Ltd. to the electronic address supplied are in lieu of all other forms of communication. The policy Owner accepts that electronic delivery of policy documents is sufficient to meet all reporting requirements of the policy. The email address supplied may be used to notify you of other related insurance products of interest to you.

#### DECLARATION

The undersigned declares on behalf of all parties applying for insurance that to the best of his/her knowledge and belief the statements provided herein are true and complete and all material facts or circumstances have been fully disclosed. The undersigned declares and agrees that the Application together with any other information supplied shall form the basis of any subsequent contract of insurance and undertakes to inform the Insurer of any material alteration to those facts occurring before completion of the contract of insurance.

Signing this Application and submission of payment does not bind the Insurer to complete an insurance transaction with the applicant. It is hereby agreed that the Insurer is authorized to make any investigation and inquiry in connection with this Application that it deems necessary.

#### **Applicant 's Signature**

Signature

Date

Print Name

#### Naturopathic Doctor Professional and General Liability Checklist

Application completed in full. All questions must be answered.	
All pages #1 to #6 must be returned. (including page #1).	
Relevant certificates and qualifications attached.(see question #3)	
Membership Documentation (e.g. Certificate of Membership).	
Copy of prior insurance policy if prior retro date is required.	
Premium calculation including tax for options-page 6.	

#### Method of Payment (must accompany application, instructions next page)

Cheque attached (your cancelled cheque is your receipt)

online Internet payment (Bill Pay) Bank confirmation #\_\_\_\_\_ Name of Bank\_\_\_\_\_

confirmation receipt provided by bank provider

Interac e-Transfer ®

Visa/Master Card - email confirmation receipt will be sent provider upon transaction

Please keep a copy your application and payment receipt (i.e. cheque, Bank confirmation or online payment receipt). An invoice will not be issued)

#### Method of Payment (must accompany application, instructions next page)

cheque attached (your cancelled cheque is your receipt)

online Internet payment (Bill Pay) Bank confirmation #\_\_\_\_\_ Name of Bank \_\_\_\_\_ confirmation receipt

provided by bank provider

Visa/Master Card - email confirmation receipt will be sent provider upon transaction

Please keep a copy your application and payment receipt (ie cheque, Bank confirmation or online payment receipt). An invoice will not be issued.

Return completed application and additional materials requested to:

Holman Insurance Brokers Ltd. 1 Valleywood Drive, Suite #100, Markham ON L3R 5L9 Telephone:(905)886-5630

Email: programs@holmanins.com

#### **PAYMENT OPTIONS**

#### Credit Card - Visa or Mastercard

1. Go to https://www.policypayments.com/Holman?step2

Note: There is an administrative fee of 2.50% charged.

#### Online Internet Banking - Bill Pay (NOT to be confused with Interac e Transfer)

Each bank has designed a unique format for their web site. However, the necessary procedures are generally similar.

1. Under Bill Payment: Choose Add Payee/Bill.

- 2. Enter Holman. Choose All Categories and province Ontario and submit.
- 3. Under Bill company/Payee Select Holman Insurance Brokers Ltd. and enter your account number which is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Select the account you wish to withdraw the funds from. (i.e. credit card, savings, chequing, line of credit). Indicate the amount of payment and submit. A confirmation and reference number will be displayed to acknowledge your payment.

#### **Telephone Banking**

- 1. Request your bank to set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Your banking institution will then take your payment over the telephone by your choice of payment method.

#### **Debit Card Payments**

- 1. Contact your bank by telephone or visit in person. Request that they set up an option to allow you to make Bill Payments by Debit Card.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. Once you have set up Holman Insurance Brokers Ltd., you are able to proceed with payments via your branch ATMs with your debit card.
- 5. Choose banking option: Bill Payment and follow your bank instructions.

#### In Person at the Bank

- 1. At your own bank, request they set up a new Payee/Bill to do a Bill Payment.
- 2. Request the addition of a new Payee/Bill Company: Holman Insurance Brokers Ltd.
- 3. Your account number is THE FIRST FOUR LETTERS OF YOUR LAST NAME FOLLOWED BY XX1
- 4. You can choose to pay via the different accounts you hold with that particular bank or by other financial institution credit cards.
- 5. When paying in person at different financial institutions, bring your invoice/statement and request to make a Bill Payment.
- 6. Advise the teller that the Payee is Holman Insurance Brokers Ltd. and follow the prompts from step #2.
- **Note**: Do not ask for a wire transfer or funds transfer, the banks charge you extra for this service and charge us extra for which we do not reimburse. These additional fees can range as high as \$50 or more.

#### **Credit Card**

- 1. Go to <u>www.naturopathinsurance.ca</u> Please note there is an administration/convenience fee charged for this option.
- 2. Click on Payment Options
- 3. Click on Master Card / Visa icon and enter the required information.

#### By Mail

Cheque or money order payable to: Holman Insurance Brokers Ltd. 1 Valleywood Drive, Suite #100, Markham ON L3R 5L9

#### Please note: NSF Payments – there will be an additional \$25 service charge