

CLAIMS EXAMPLES

64 year old diabetic female visited chiropodist for debridement of the heels due to calluses. Treatment resulted in spot bleeding on the heels.

76 year old diabetic female visited chiropodist for routine pedicure. Claimant's daughter alleges chiropodist cut mother's middle toe resulting in an infection which eventually led to death 1 1/2 years later

Male diabetic patient who'd had arterial bypass on his right leg and all his toes amputated, visited chiropodist to reduce callous on the ball of his toeless foot. A Moore's Disk was used to reduce the callous which caused an abrasion that broke the skin. Wound did not heal.

Female diabetic patient visited chiropodist for diabetic foot care which included routine nail care and minimal callous reduction. Claimant submitted a complaint to the College of Chiropodists alleging that insured cleaned a blister in an unsanitary manner (including using unsterilized instruments and previously used gloves) causing an infection which resulted in a toe amputation. College was concerned with insured's infection control procedures and agreed to random visits to review knowledge and practice relating to infection control and clinic hygiene.

Female patient with pain on the bottom of her foot was fitted with orthotics. Attended Insured's office a number of times with further complaints about pain in her feet. Insured tried to adjust orthotics a number of times and then referred patient to a colleague who could find no mechanical reason for her discomfort. After 8 visits insured offered to refund patient's money on compassionate grounds.

Female patient, who runs 24km a week, prescribed foot orthoses for pain in feet. 6 months later, patient complained of heel pain and she felt the arch on the orthoses was too high. The insured provided a new pair at no charge but her complaints worsened. Insured indicated there could be other medical conditions causing her problem.

Female patient visited chiropodist complaining of heel pain. Insured diagnosed fasciitis and prescribed orthotics for long term relief. Claimant indicated the orthotics had put her back out and made a formal complaint to the College of Chiropodists

Male diabetic patient visited chiropodist. Insured recommended a drug which is contraindicated with diabetic patients. Insured received a caution from the College of Chiropodists indicting he should not provide treatment which he should have known would be harmful to the client.